

Hendon OSHC Useful Information

Hendon Primary School OSHC: Gate 5, Risley Ave, Royal Park 5014

Hours of Operation: BSC: 7.00am-8.35am ASC 3.00-6.00pm Vacation Care 7.00am-6.00pm

OSHC Mobile: 0411 138 945 OSHC Email: Hendon.oshc490@schools.sa.edu.au

Dear Families,

Welcome to Hendon Primary School OSHC. We look forward to getting to know you and your child.

Please see below a table of useful information in regards to bookings, fees and accounts. We communicate with families mainly through email and the SPIKE family app, so be sure to add the SPIKE app to your phone and provide us with an email address that you have regular access to. For more information or to discuss your child's individual needs please make a time to see the service Director. The Director can be reached using the contact details listed on this form

Fee Structure

Before School Care (BSC)	School-\$21.00	Pre-school-\$21.00
After School Care (ASC)	School-\$31.00	Pre-school-\$37.00
Vacation Care-Flat Rate Booking	School-\$82.00	Pre-school-\$87.00
Pupil Free Day	School-\$82.00	Pre-school-\$87.00
Early Dismissal	School-\$37.00	Pre-school-\$37.00
<u>Cancellations</u>		
Before School and After School Care	24 hours' notice before the scheduled session is required for it to be cancelled with no charge. If later than 24 hours, children will be marked as absent, and families charged as normal.	
Vacation Care	Bookings must be cancelled 7 days prior to the booked session. Accounts must be \$100 or less before bookings will be accepted	
<u>Late Collection Fee</u> Late Fees: A late collection fee is charged at \$15 per 15 minutes up to 6.31pm. 6.30pm-if no contact with the family or subsequent contacts, Crisis Care will be called	6.01pm-6.16pm=\$15 6.17pm-6.31pm=\$30	
<u>Accounts</u> Accounts are billed weekly in arrears. If payment is made on a Friday it may not show on your account until the following week Please note: children must attend on their first/last registered day for CCS to be applied. If no attendance for more than 13 weeks Centrelink may retract the CCS previously paid. This is a Centrelink mandate not something put in place by Hendon OSHC.	Accounts can be paid at the OSHC office using the Eftpos facilities, through QKR or via direct deposit Hendon OSHC BSB: 065-151 Account: 1050 8852 Ref: Your child's name/Account Name	